



CABINET

17th July 2024

Subject Heading:

Annual Performance Report 2023/24

Cabinet Member:

Councillor Ray Morgon

ELT Lead:

Kathy Freeman, Strategic Director,
Resources

Report Author and contact details:

Jodie.Gutteridge@havering.gov.uk

Policy context:

The annual performance report outlines the key activities that have been undertaken throughout the financial year 2023/24.

Financial summary:

There are no specific financial issues arising from the approval of the Annual report. Financial implications of specific projects identified within the annual report has been assessed on an individual basis as part of the relevant decision-making process.

Is this a Key Decision?

No

When should this matter be reviewed?

Reviewing OSC:

Overview and Scrutiny Board

The subject matter of this report deals with the following Council Objectives

Supporting our residents to stay safe and well x

A great place to live, work and enjoy x

Enabling a resident-focused and resilient council x

SUMMARY

This is the Council's Annual Performance Report that enables a transparent review and scrutiny of the Council's overall performance for its residents. It provides an overview of the outcomes of priorities and projects outlined in the corporate plan. It is essential that the Council monitors its performance regularly to ensure that it is meeting its strategic objectives and providing value for money.

RECOMMENDATIONS

The purpose of this report is for Cabinet to receive the 2023/24 annual performance report.

Cabinet is asked to make the following recommendations:

1. Note the 2023/24 annual performance report
2. Agree to publish the report on the council's website

REPORT DETAIL

- 1.1 The annual report is based on the previous corporate plan that we were working towards throughout 2023/24, until our revised plan was approved in April 2024. This review took into account the Council's Financial Position that has been well reported.
- 1.2 The plan outlines our Target Operating Model implementation, streamlining our services together to deliver more efficient outcomes for our residents as well as our struggles financially over the last year and our Ofsted inspection outcomes.
- 1.3 The plan has highlighted 'a year in figures' which are a selection of some of the vast number of indicators highlighted in the last corporate plan.

The plan is split into three areas, reflecting the high level outcomes identified at that time, which are 'People – Things that are important to us', 'Place – A great place to live, work and enjoy' and 'Resources – A well run council that delivers for people and place'. Within each section a number of good news stories have been highlighted as well as a section on the key challenges we are looking to face in the 2024/25 financial year

REASONS AND OPTIONS

Reasons for the decision:

In line with being transparent, we must report against our corporate plan. As identified in the Local Government Act of 1999, services are: 'responsive to the needs of citizens, of high quality and cost-effective, and fair and accessible to all who need them'.

There is also statutory guidance on 'best value duty' (2011 and 2015), where authorities are under a general duty of best value to: 'make arrangements to secure continuous improvement in the way in which its functions are exercised, having regard to a combination of economy, efficiency and effectiveness'.

Other options considered:

If we did not report against our corporate plan we cannot tell positive progress from problematic progress. By highlighting positive progress we can reward it and build on it: and problematic progress can be corrected and learnt from.

IMPLICATIONS AND RISKS

Financial implications and risks:

There are no immediate financial implications arising from approving the Annual report. It is expected that the work identified within the report would have been delivered within approved budgets.

Legal implications and risks:

There are no immediate legal implications arising from this report.

Human Resources implications and risks:

There are no major direct HR implications or risks from this report.

Equalities implications and risks:

The Public Sector Equality Duty (PSED) under section 149 of the Equality Act 2010 requires the Council, when exercising its functions, to have due regard to:

- (i) the need to eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Equality Act 2010;
- (ii) the need to advance equality of opportunity between persons who share protected characteristics and those who do not, and;
- (iii) foster good relations between those who have protected characteristics and those who do not.

Note: 'Protected characteristics' are: age, sex, race, disability, sexual orientation, marriage and civil partnerships, religion or belief, pregnancy and maternity and gender reassignment.

The Council is committed to all of the above in the provision, procurement and commissioning of its services, and the employment of its workforce. In addition, the Council is also committed to improving the quality of life and wellbeing for all Havering residents in respect of socio-economics and health determinants.

Equality impact assessments are systematically carried out for any services, projects or other schemes that have the potential to impact on communities and / or staff on the grounds of particular protected characteristics or socio-economic disadvantage.

Equalities assessment is normally required for significant impacts upon ANY of the "protected characteristics". As this is a report that pulls together the work that has already been completed, it is assumed that any assessment needed for each of the projects would have already been undertaken.

Health and Wellbeing implications and Risks

N/A

ENVIRONMENTAL AND CLIMATE CHANGE IMPLICATIONS AND RISKS

The Council has committed to taking action towards the organisation and the borough becoming carbon neutral by 2040.

According to figures from Google, one internet search produces 0.2g of CO₂. The average website produces as much as 1.76g of CO₂ per page view. An average website with 10,000 page views per month could generate 211kg of CO₂ per year, which is the same as would be absorbed by 105 trees in a year. It is not envisioned that the Annual report on the council's website will reach 10,000 views per year, so by approving and publishing the annual report it is unlikely to make a significant impact on the climate.

No detrimental climate change implications or risks are expected as a direct outcome of this plan.

BACKGROUND PAPERS

Appendix 1: Havering Annual report